



Supply Chain Manager

Course Information

2024 - 2025

Qualification Information

Occupational Qualification: Supply Chain Manager

Level	SAQA ID	Credits
NQF 6	111357	180

Entry Requirements:

- NQF Level 4 qualification with Mathematical Literacy and at least 2 years assessed experience.
- Or A relevant NQF Level 5 qualification.

Occupational Purpose

A Supply Chain Manager implements supply chain strategy ,develops operational plans, sets performance objectives, manages and monitors service delivery across the supply chain

Occupational Tasks:

- Develop operational plans for the implementation of supply chain strategy across the supply chain
- Develop execution guidelines for supply chain policies
- Monitor and evaluate implementation of operational plans

Assessments

- Formative assessment activities during the course of each module.
- Summative assessments at the end of each module
- An External Integrated Summative Assessment (EISA) at the end of the qualification.

NB: Access to the EISA is dependent on the successful of all qualification deliverables and formative and summative assessment at IQ.

Knowledge, Practical and Workplace Modules comprise the following competencies.

Knowledge Experience Module	Level	Credits
Supply Chain Management Theory	6	14
Supply Chain Service Delivery Operational Planning	6	19
Risks, Compliance Management and Supply Chain Vulnerability	6	12
Operational Performance Management and Improvement	6	16
Management of Major Programmes and Projects,	6	15
Practical Module	Level	Credits
Translate the Supply Chain, Priorities, Objectives and Targets into Operational Plans and Performance Objectives	6	14
Align Supply Chain Operational Schedules with Associated Operational Plans and Performance Objectives	4	5
Develop a Risk Management Strategy	6	8
Develop Procedures for the Implementation of Operational Plans	6	12
Determine Contract Specifications and Service Level Agreements	5	6
Develop Criteria to Monitor Implementation of Operational Plans against Supply Chain Strategy	6	9
Develop Criteria and Evaluate Operational Scheduling Implementation Compliance	6	9

Workplace Modules	Level	Credits
Operational Planning Processes	6	12
Execution Guidelines Development Processes	6	11
Processes for Monitoring and Evaluating Operational Plans	6	13

Knowledge Module 01

Management styles	4	20%
Principles of supply chain management	4	20%
Principles and concepts of organisation structures and culture	4	20%
Theories of managing work groups and teams	4	20%
Theories and processes of managing change	4	20%

Knowledge Module 02

Demand sensing and planning	4	17%
Distribution planning	4	17%
Inventory optimisation	4	17%
Warehousing and facilities planning	4	16%
Production planning	4	16%
Procurement and supply planning	4	17%

Knowledge Module 03

The nature of risk in supply chains	4	15%
Social, environmental, safety and quality considerations	4	10%
Risk identification	4	25%
Risk assessment and classification	4	25%
Risk response and risk management processes and structures	4	25%

Knowledge Module 04

Knowledge Modules Breakdown

Customer and supplier relationship management	4	19%
Measurement of supply chain operational performance	4	25%
Human capacity development and management	4	19%
Process design and performance improvement	4	19%
Systems and technology enablement	4	18%

Knowledge Module 05

Main aspects of major programmes and projects	4	25%
Main contracting issues	4	25%
Main approaches to the planning of major programmes and projects	4	25%
Main approaches to the control of major programmes and projects	4	25%

Practical Module 01

Practical Modules Breakdown

Develop operational plans for demand sensing and planning	4	Credits 14
Develop operational plans for transport and distribution	4	
Develop operational plans for inventory optimisation	4	
Develop operational plans for production	4	
Develop operational plans for supply panning	4	

Practical Module 02

Practical Modules Breakdown

Evaluate operational schedules

4

Align operational schedules

4

Credits
10

Practical Module 03

Identify risks

4

Analyse risks

4

Develop risk mitigation processes and procedures

4

Credits
8

Practical Module 04

Develop procedures for demand sensing and planning

4

Develop procedures for distribution planning

4

Develop procedures for inventory optimisation

4

Develop procedures for production planning

4

Develop procedures for procurement and supply planning

4

Credits
12

Practical Module 05

Practical Modules Breakdown

Confirm scope of work

4

Determine service level requirements

4

Establish terms

4

Credits
6

Practical Module 06

Practical Modules Breakdown	Develop criteria for monitoring demand sensing and planning adherence to operational plans	4	Credits 9
	Develop criteria for monitoring distribution planning adherence to performance	4	
	Develop criteria for monitoring inventory optimisation adherence to performance	4	
	Develop criteria for monitoring production planning adherence to performance	4	
	Develop criteria for monitoring procurement and supply planning adherence to performance	4	

Practical Module 07

Practical Modules Breakdown	Develop criteria and evaluate demand execution management performance	4	Credits 9
	Develop criteria and evaluate transport and distribution performance	4	
	Develop criteria and evaluate warehousing and facilities performance	4	
	Develop criteria and evaluate production performance	4	
	Develop criteria and evaluate procurement performance	4	

Workplace Modules

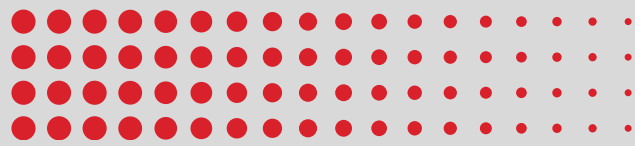
Review/develop supply chain operational plans and performance objectives (over a period of 10 days of work experience)	4	Credits 12
Align supply chain operational schedules with associated operational plans and performance objectives (over a period of 5 days of work experience)	4	

Workplace Modules

Review/develop procedures for the implementation of operational plans (over a period of 10 days of work experience)	4	Credits 11
Review/develop contract/service level agreements (SLAs) specifications (over a period of 4 days of work experience)	4	

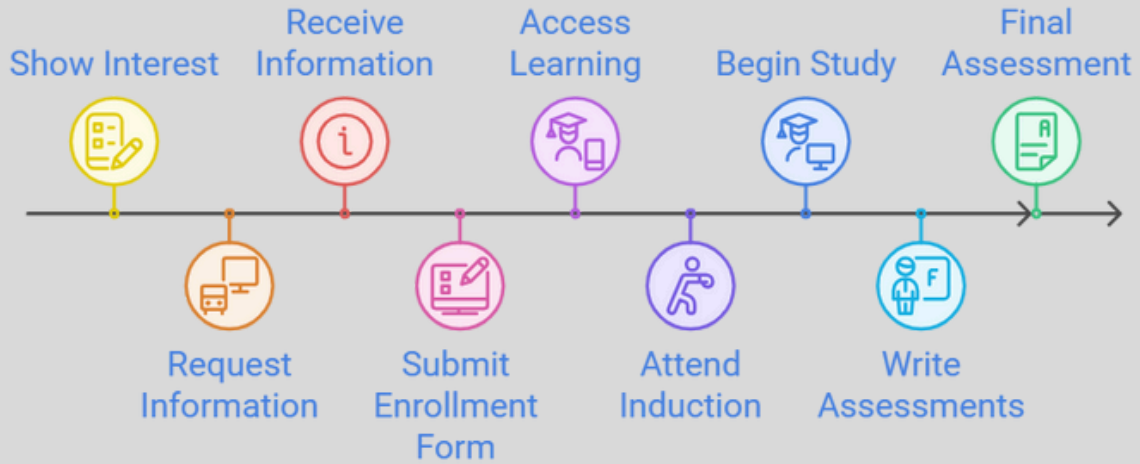
Workplace Modules

Monitor and evaluate implementation of operational plans (over a period of 8 days of work experience)	4	Credits 11
Develop criteria and evaluate operational scheduling implementation compliance (over a period of 8 days of work experience)	4	



Customer Journey

Enrollment and Completion Process for IQ Programmes



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