Customs Compliance Manager

Course Information

2024 - 2025

Qualification Information

Occupational Qualification: Customs Compliance Manager

Level	SAQA ID	Credits
NQF7	96396	250

Entry Requirements:

- Occupational Certificate: Clearing and Forwarding Agent, NQF Level 5
- National Diploma: Freight Forwarding and Customs Compliance, NQF Level 5

Occupational Purpose

manages, maintains and controls customs compliance and other statutory requirements within the organization relating to international logistics and supply chain activities, beyond the generic management skills, beyond the generic management skills.

Occupational Tasks:

- Manage organisational compliance to customs and other statutory requirements (NQF Level 7)
- Support national and international collaborations to source best practices for custom compliance environment (NQF Level 6)
- Manage and control risks affecting the security of supply chain in the organisation (NQF Level 7)
- Maintain physical, electronic document and environment safety and integrity through contemporary technology (NQF Level 6)

Assessments

- Formative assessment activities during the course of each module.
- Summative assessments at the end of each module
- An External Integrated Summative Assessment (EISA) at the end of the qualification.

NB: Access to the EISA is dependent on the successful of all qualification deliverables and formative and summative assessment at IQ.

Knowledge, Practical and Workplace Modules comprise the following competencies.

Knowledge Experience Module	Level	Credits
Customs Compliance Management Principles and legislations	7	50
International Customs Environment Theory and Legislation	7	30
Customs Integrated Supply Chain Management	5	40
Strategic Management Principles	6	30

Practical Module	Level	Credits
Develop customs compliance organisational strategy and systems	7	10
Manage customs compliance operational resources (human, finance and technical)	6	10
Promote customs compliance, local and international logistics and supply chain management best practices and safety standards programmes	6	10
Manage customs compliance organisational risk,	7	10
Review and monitor organisational physical, electronic, document and environmental safety and integrity management systems for compliance,	6	10

Workplace Modules	Level	Credits
Participate in the development processes for company planning documentation	7	12
Participate in local and international consultative forums	6	9
Communicate best practices within the organisation	6	12
Risk assessment and management processes	7	10
Management processes for physical and electronic documentation	6	7

Knowledge Modules Breakdown

Knowledge Module 01

Custom compliance legislation	7	70%
Fundamental principles of law within customs context	7	30%

## Knowledge Module 02

Standard to Secure and Facilitate Global Trade (SAFE) framework	7	30%
International Trade Regulatory bodies	7	30%
Customs procedures for international trade	7	40%

Knowledge Module 03

Principles of supply chain managemen	5	50%
Customs Perspectives on interrelationships between Supply Chain Role-players	5	50%

Knowledge Module 04

Methods, principles and techniques of communication	6	20%
Standard to Secure and Facilitate Global Trade (SAFE) framework	6	20%
International Trade Regulatory bodies	6	25%
Customs procedures for international trade	6	20%
Principles of financial management	6	15%

Practical Modules Breakdown
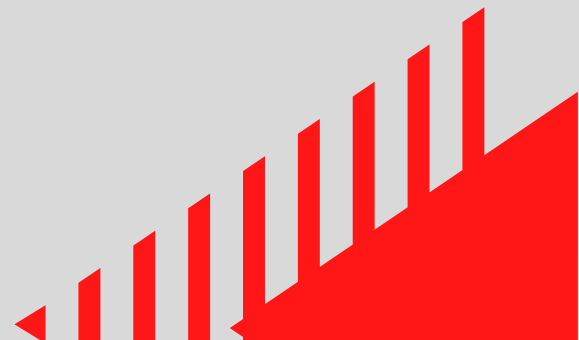
Practical Module 01

Develop the organisational strategy for customs compliance	7
Develop the operational structure for customs compliance	7
Identify and develop business process for the customs compliance	7

Credits 10

Practical Module 02

Develop and manage custom organisational budget	6
Plan and manage customs compliance operations	6

Credits 10

Practical Module 03

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Communicate and maintain best practice on customs compliance, international logistics, security and safety standards and supply chain	6
Facilitate training on customs compliance, international logistics and supply chain management best practices and safety standards	6
Maintain strategic stakeholder engagement for local and international partners on customs policy and resources	6

Credits 10

Practical Module 04

Review organisational risk management policy, strategy and risk register	7
Manage risk occurrence	7
Promote risk awareness within custom compliance environment	7

Credits 10

Practical Module 05

Assess organisational physical, electronic, document and environmental safety and integrity management systems	6
Identify and develop the organisational priorities for a safe and secure environment for customs operation and supply chain	6

Credits 10

Workplace Modules Breakdown
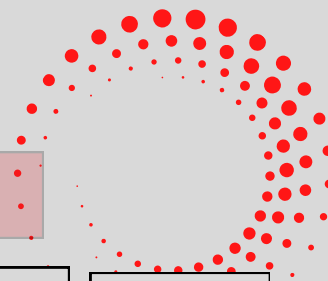
Workplace Modules

Review current organisational planning documentation	7	
Provide input to organisational planning workshop	7	Credits 12
Participate in the drafting/ compilation of the plan documentation	7	

Workplace Modules

Preparatory procedures for participation in consultative forums	6	
Participation in consultative forum	6	Credits 9
Reporting on consultative forum	6	

Workplace Modules

Participate in convening internal meeting	6	Credits 9
Feedback best practice into the organisation	6	

Workplace Modules

Implementation procedures for Acquittal Process	7	Credits 10
Manage inventory in a bonded warehouse	7	

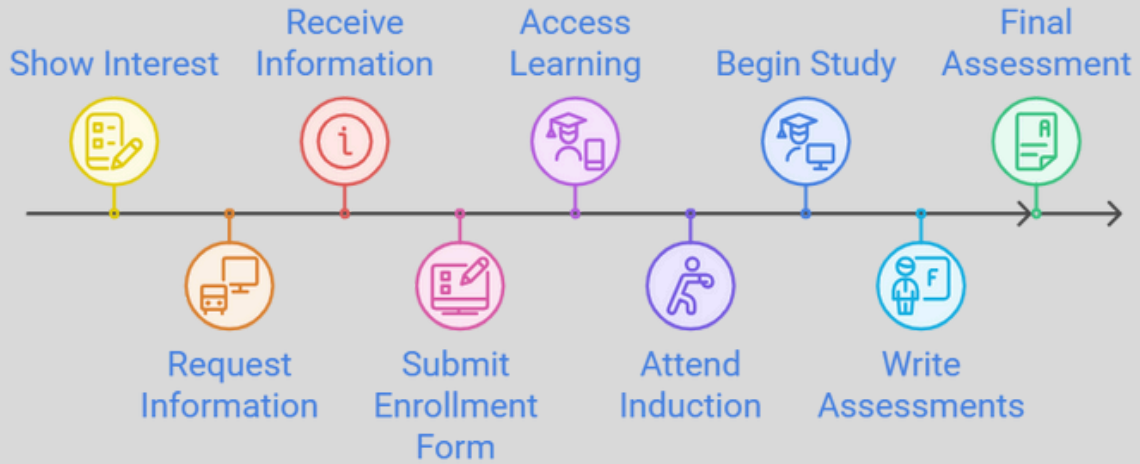## Workplace Modules

Oversee document control and movement processes	6	Credits 7
Manage document back up processes	6	
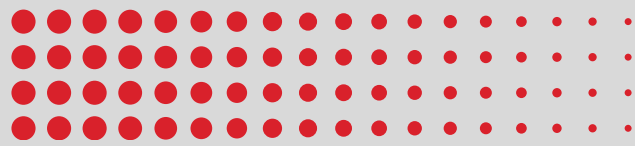
Customer Journey

Enrollment and Completion Process for IQ Programmes

Show Interest — Receive Information — Access Learning — Begin Study — Final Assessment

Request Information — Submit Enrollment Form — Attend Induction — Write Assessments

IQ Commitment

Our Commitment to Your Success: Responsibilities to Our Learners from Enrolment

- Seamless Onboarding & Personalised Support
- Flexible, Engaging Learning
- Continuous Communication & Unrivalled Support
- Tailored Learning Paths & Career Development
- Recognition of Prior Learning
- Innovative Assessments & Real-World Learning
- Lifelong Learning & Alumni Support

Why Choose Us?

We don't just offer an education; we provide a transformative, personalised journey from day one to graduation—and beyond. With our flexible learning options, dedicated support, and focus on real-world success, we're more than just a college—we're your partner in achieving your future dreams.

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